



We're here for the long term to do things properly one job at a time.

### 7 Our story

Ken Hall is a family owned and operated

South Australian business with over 38 years' experience.

From humble beginnings in 1983 with one service van, Ken Hall now employs over 130 permanent staff and has a fleet of 95 vehicles on the road servicing the greater Metropolitan area 24 hours a day, 365 days a year.

No job is too big or small for our team of specialist:

Plumbers
Electricians
Gasfitters
Roofers
Tilers
Trades
Bathroom Renovators

Our ongoing commitment to customers and exemplary after sales service is the cornerstone to our success. We partner with reputable suppliers and provide warranties on all our workmanship. Working for you is the most important work we do each day, which is why we are driven to deliver the best quality service and value for money.

Working for you

# choose Ken Hall

We pride ourselves on excellent service and integrity ...every time



#### Ken Hall since 1983

Our ongoing success is driven by exceptional customer service, a dedicated workforce and demonstrating respect of our customers trust.



#### On time, every time

We know you're busy which is why we offer a one hour appointment window and are on time, every time, at a time that suits you.



#### All areas 24/7

Greater Metropolitan Adelaide, we've got you covered with someone on call 24 hours a day, 365 days a year. Same day and emergency services available.



#### Experience & Expertise

Our experienced tradespeople are fully licensed and insured, professionally trained and background checked to get the job done right and give you peace of mind.



#### Our other services

As licensed
Plumbers, Electricians,
Gasfitters, Roofers,
Tilers, Trades &
Bathroom Renovators,
we can handle any job
big or small.



#### Best price, best service

Our jobs are completed on time and to the highest standards we demand from our team at a price you can respect.



#### Our guarantee We are industry

leaders and trusted advisors. The best tradesman backed up with the best warranty - we provide before and after pictures with every job.



#### Why trust anyone else?

We provide the highest quality service to over 30,000 South Australians each year, our track record speaks for itself.

#### Best service, best price!



#### **Comparing Quotes**

When comparing quotes please be advised that there are considerable differences between the quality, materials and workmanship performed between different companies. Please give us a call if you have any questions to ensure you make an accurate comparison and are getting the best quality and service available. **Plumbing, Roofing, Gasfitting, Electrical, Tiling, Trades and Bathroom Renovations.** 



### preventative home maintenance

Preventative Home Maintenance is the key to prolonging the life of your most important asset and ensuring the safety of your home.

first time right

# Whytrust anyone else?

Fully employed, experienced and efficient tradespeople

#### General plumbing Repairs and Maintenance

- Burst pipes
- Tapware servicing
- Toilet & cistern
- Leak detection
- Water filtration
- Dampness detection & waterproofing
- Supply and install sanitary ware and tapware
- Stormwater systems
- Sewer systems
- Irrigation system repairs
   & installation
- Rainwater tank installation
   & connection

#### **Blocked Drains**

- Drain cleaning for sewer and stormwater
- Electric & hydrojet drain cleaning
- Pipe relining
- CCTV camera inspection

#### **Hot Water**

- Hot water service, repair and Replacement for gas, electric, solar and heat pump (all makes and models)
- 20+ Temp units available

#### **Specialist**

- Backflow testing and prevention
- Thermostatic mixing valves
- Insurance repairs
- Grease arrestors
- Other preventative maintenance
- Assistance with recs, rebates and energy certificates

#### **Electrical Services**

- Domestic and commercial
- Power points
- Light fittings
- Led lighting
- Smoke alarms (install & inspect)
- Ceiling fans & exhaust fans
- Safety switches & surge protection
- Switchboard upgrades
- Appliance installation
- Electric hot water
- TV / Telephone points
- Security
- Testing & Tagging

#### Gas

- Gas appliance installation
- Gas service and repairs
- Gas hot water

#### **Gutter Cleaning**

Single and double storey

#### Roofing

- Roof repairs
- Roof leak detection

- Gutters / box gutters
- Box gutters
- Downpipes
- Flashings
- Re-bedding and re-pointing tiled roofs
- Commercial roofing

#### **Roof Replacements**

- Irol
- Tiled
- Colorbond
- Domestic & commercial

#### Tiling

- Kitchens, laundries, bathrooms, hallways, living areas
- Waterproofing
- Re-grouting
- Broken tiles
- Shower base repair and re-tiling

#### **Trades**

- General home maintenance & repairs
- Cabinetry & joinery repairs
- Ceiling & wall patching
- Door & hardware installation
- Defect repairs & rectifications
- Painting
- Picture frame & mirror hanging
- Skirting repairs / replacement
- And much more...

#### **Bathroom Renovations**

- Repairs and upgrades
- Full bathroom renovation

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#### **Emergency Service**

Tradespeople on call 24 hours a day, 7 days a week for emergency service within the hour. **Call 8364 5855.** 

## 7the Ken Hall Guarantee

#### Our warranties provide total peace of mind



#### **3 Month Warranty**

We provide a 3 month warranty on all small maintenance repair jobs such as leaking taps, blocked drains and leaking toilets. Our labour is covered for 3 months.



#### 7 Year Warranty

Our full bathroom renovations and roof replacements include a 7 year warranty on all parts and labour.



#### 12 Month Warranty

All larger repairs are covered under a 12 month warranty.



#### **Lifetime Warranty**

Many of the parts and products we use contain a lifetime warranty. We provide brochures and warranty information for all products we install.



"Your plumber was on time and very understanding and explained things well. Also the price was good."

Desley Edwards, Blair Athol

"From initial enquiry to completed job everything was handled very professionaly. Well done Ken Hall!!"

Nicholas Murrie, Dernancourt

"I was very impressed that Will arrived at advised time. He was an experienced plumber who fixed the issue quickly. He communicated with me and showed me the issue. I have already told others how happy I was with Ken Hall and I will only use your company in the future. Thank you."

Emma Wright, Goodwood

"Always excellent service at a very fair price!"

Megan Pannell, Magill

"Prompt communication. Friendly
Tradespeople who provide quality service
and are careful to clean up afterward.
Your plumber was on time and very
understanding and explained things well.
Also the price was good."

Jim & Nicole Kosmas, St Georges



## thank

Thank you for the opportunity to work for you.

Our business philosophy is to exceed your expectations and deliver unmatched service and superior results to you.

Working for you is the most important work we do. We take pride in solving any home maintenance problem and providing you with peace of mind.

I am personally available if you have any questions or feedback about our work.

Yours Sincerely, Ken Hall

Kentfall

